



HOME PLUS (LEEDS)

making homes safe, suitable & warm

Improving the health and wellbeing of older people, disabled people and people with a long term health condition throughout Leeds

Our Aims

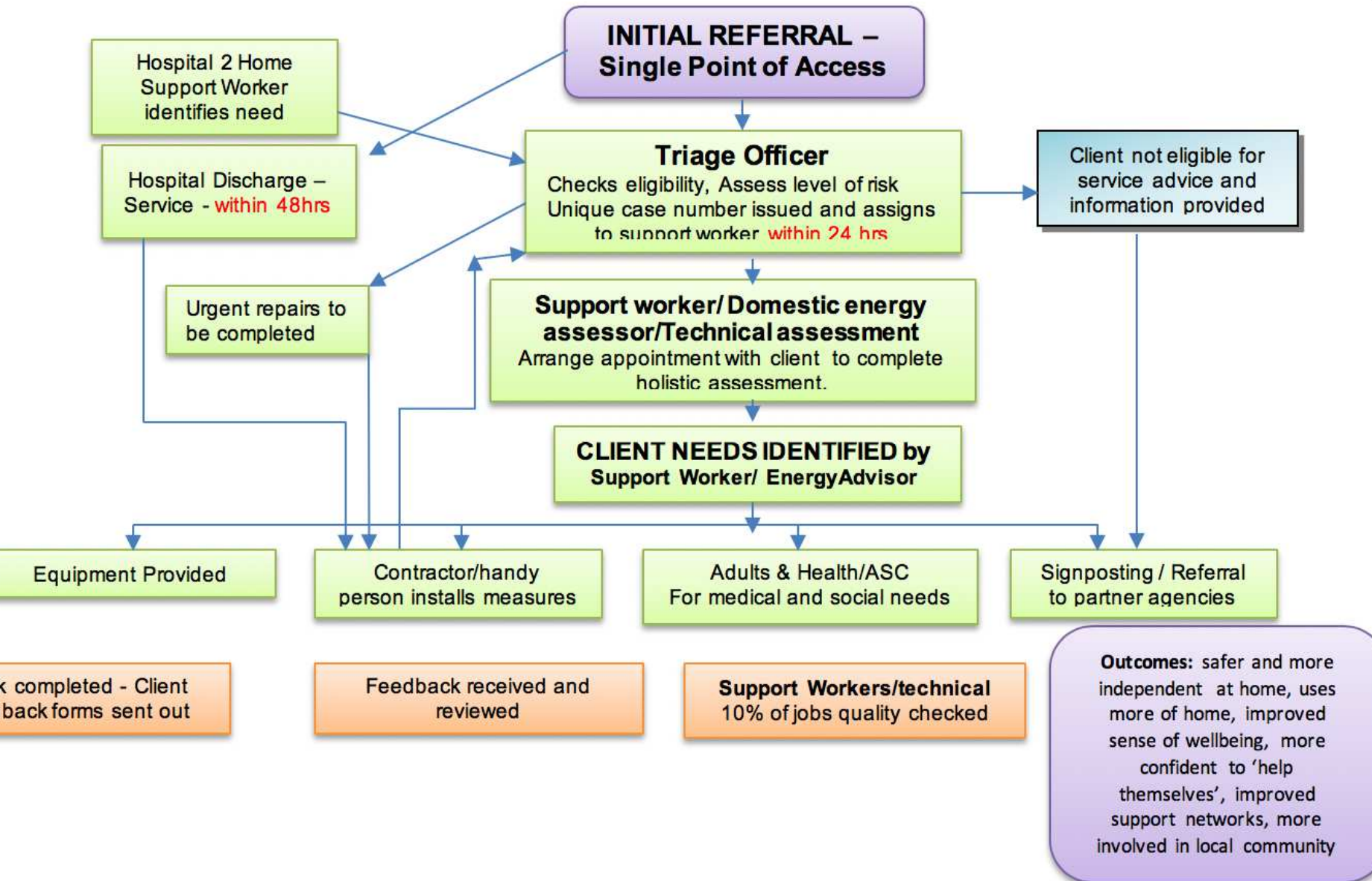
- › Preventing excess winter deaths
- › Improving health and wellbeing among vulnerable groups
- › Reducing 'fuel poverty'
- › Improving the energy efficiency of homes
- › Reducing pressure on health and social care services
- › Reducing social Isolation
- › To provide Advice & Information



What do we offer?

- We can offer a choice of practical, yet flexible solutions to help maintain independence.
- We aim to offer a service to everyone, regardless of income and means ' No Wrong Door'
- We provide home visits and advice and information to everyone

Referral Process



Criteria

Qualifying criteria for falls prevention service – client must be aged 18 or over and meet at least one of the criteria from Group A and at least one of the criteria from Group B.

Group A

To prevent admission to care home
To prevent admissions to hospital
To prevent the need for increasing the cost of a care package

Group B

- Risk of falls where there is evidence of previous recurrent falls
- Inability of person to use toilet facilities
- Impact of a rapidly deteriorating health condition



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Falls Prevention

Falls prevention advice

Bathing assessment

Bathing equipment

Hospital Discharge

Rails

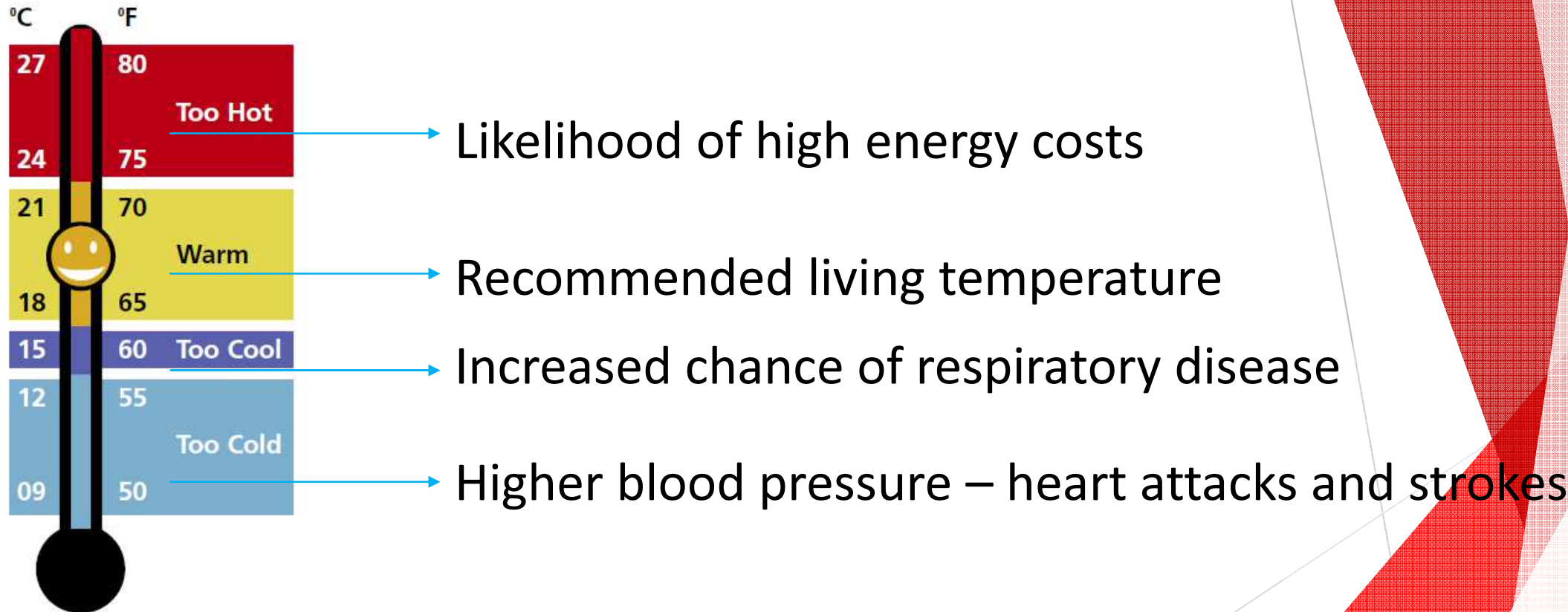
Secure carpets



Criteria for warmth and repairs services

Household Income of less than £21,000, and savings of less than £16,000, and
over 65 years of age or
Expecting or have dependent children up to 18yrs living in the same property or,
Has a disability or long-term health condition

How warm should a home be?



<9°C can mean a risk of hypothermia

Characteristics of Fuel Poor Homes

Combinations of the following can lead to household fuel poverty:

Dwellings

- Solid Walls structures
- Older and larger buildings
- No boiler or a non-condensing boiler
- Not connected to the Gas grid

Household

- Privately rented homes
- Single parent households
- Households aged 75 and over
- Unemployed households
- Prepayment meters



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Energy-efficient measures

Heating repairs

Gas appliance
servicing

Boiler replacement

Carbon monoxide
detectors

Insulation

Energy efficiency
and benefits advice

Gas safety



Fit energy – saving, LED
lightbulbs

Draught-proofing doors and
windows

Fit reflective radiator panels

Fit water-saving measures

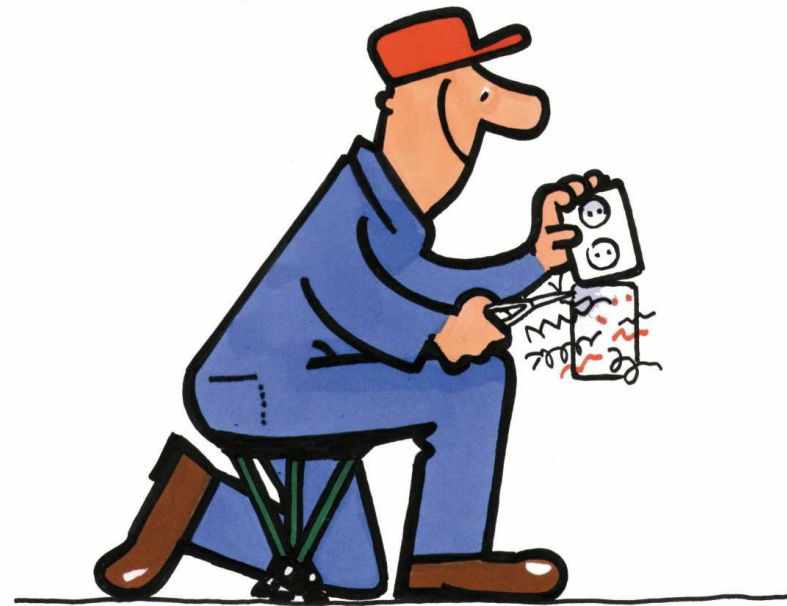
Impacts of living in a cold home

- Increased risk of heart attacks/stroke
- Respiratory illnesses
- Pneumonia
- Worsening of existing health condition/slow recovery
- Falls/injuries
- Affects mental health



Hazard Repairs

- Electrical work
- Joinery
- Plumbing
- Emergency Repairs





Green Doctor Service

Finding the cheapest tariff

Repairs to heating and hot water systems

Negotiating debt repayment plans where necessary

Applying for social water tariffs

Identifying, assessing and reporting housing repairs

Servicing and repairs of heating appliances



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Scenario

Homeowner

Disability benefits

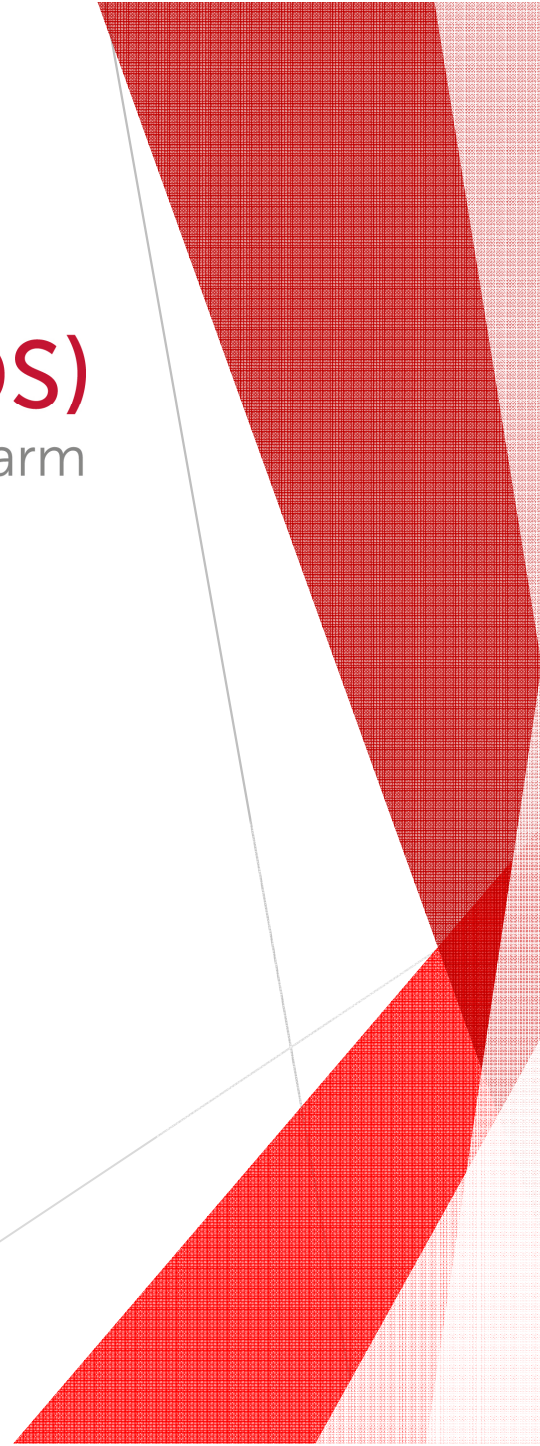
Council Tax Support

Low income

Respiratory disease

Lives in a cold house

Struggles to pay the bills
and make repairs to her
home



Age UK Service

Support and Advice with:

- Accessing welfare benefits
- Bereavement or loss
- Divorce, separation or relationship breakdown.
- Health problems.
- Increased care needs.
- Changes in housing needs or a change in housing circumstances.
- Changes in financial circumstances.

Summary

- Trusted and longstanding community organisation



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Get in touch

Our friendly customer service team will be pleased to help with all enquires

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